-	MAD OLIVE	-	

STATE OF NORTI	1 CAF 2012			PM	12:	24	
COUNTY OF WAR	KE Waka	ام به از است میر ماهروا است	)UN	Ϋ́,	С.	s.c	

IN THE GENERAL COURT OF JUSTICE SUPERIOR COURT DIVISION File No.

D.A.	•	 

STATE OF NORTH CAROLINA, ex rel.	)
ROY COOPER, ATTORNEY GENERAL,	)
a and a second s	)_
State of Street, 100 11124	jz
	)
Plaintiffs,	)
	)
<b>v.</b>	)
LA INVESTORS, LLC., d/b/a	)
LOCAL RECORDS OFFICE, and	)
JUAN ROBERTO ROMERO ASCENCIO,	ĵ
individually and as Agent and Principal	)
Officer of LA INVESTORS, LLC,	ĺ
· · · · · · · · · · · · · · · · · · ·	í
Defendants.	)
Detendants.	,

TEMPORARY RESTRAINING ORDER

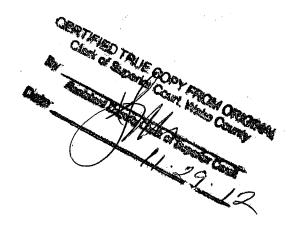
THIS MATTER coming on to be heard and being heard by the undersigned Judge presiding over the November 26, 2012 civil session of Wake County Superior Court upon application by plaintiff for a Temporary Restraining Order against defendants pursuant to Section 75-14 of the Deceptive Trade Practices Act, N.C. Gen. Stat. § 75-1.1, et seq.; and Assistant Attorney General David N. Kirkman appearing for plaintiff; and no one appearing on behalf of either defendant following proper notice that plaintiff's application would be heard; and the Court having reviewed plaintiff's Complaint and its application for a Temporary Restraining Order, together with the affidavits, the allegedly deceptive mailing that is the subject of the Complaint, and the other exhibits attached to the Complaint; and it appearing to the Court that plaintiff is likely to prevail on the merits of this action and that a Temporary Restraining Order should be entered against defendants in order to ensure compliance with the aforesaid Act

and to prevent further harm to the public;

IT IS THEREFORE ORDERED that defendants, their employees, corporate officers, agents, representatives, private mailbox services, commercial mail receiving agencies, successors and assigns, together with any other party acting in concert with either defendant having knowledge hereof, be and hereby are Temporarily Restrained and Prohibited from:

- 1) Billing or invoicing or seeking payment from any party located in North Carolina for services relating to their property deeds or their title to real estate;
- 2) Cashing, negotiating, depositing, forwarding, or otherwise processing for payment any check, bank draft, credit card debit authorization or bank account debit authorization obtained from any party located in North Carolina for such services or proposed services.
- 3) Sending notices, letters, invoices, solicitations, printed materials, collection letters or similar communications to any party located in North Carolina pertaining to such services or proposed services.
- 4) Opening, forwarding or transferring any item of mail that was sent to defendants or their agents in care of 514 Daniels Street, #316, Raleigh, NC 27606; or
- 5) Doing anything with the items or information mentioned in the four preceding subparagraphs, other than maintain them in the items' current locations, pending further orders from this Court. The parties subject to this Temporary Restraining Order shall not exchange those items between or among themselves.

IT IS FURTHER ORDERED that defendants appear before this Court on December
Dec. 10, 2012, at 10:00 o'clock a.m., in Courtroom 10-0
of the Wake County Courthouse in Raleigh, North Carolina, if they wish to be heard on
plaintiff's application for a Preliminary Injunction.
SO ORDERED, this the 29 day of November, 2012 at 12:15,
o'clockm.
Howard E. Manning, Jr. ( Resident Superior Court Judge



-	PALICIAN .	a margarat		1
(ime*	ŧ	1	1	ŗ

STATE OF NORTH C						
3(	117	NOV	29	PM	12:	24
COUNTY OF WAKE	V.	او دار . پیر او دار . پیر	IUN	TY.	0.	S.C

IN THE GENERAL COURT OF JUSTICE SUPERIOR COURT DIVISION File No.

STATE OF NORTH CAROLINA, ex rel ROY COOPER, ATTORNEY GENERAL and the state of the s		
Plaintiffs,	)	
v.	)	TEMPORA
LA INVESTORS, LLC., d/b/a	)	(
LOCAL RECORDS OFFICE, and	)	
JUAN ROBERTO ROMERO ASCENCIO	0, )	
individually and as Agent and Principal	)	
Officer of LA INVESTORS, LLC,	)	
	) .	
Defendants.	)	

TEMPORARY RESTRAINING ORDER

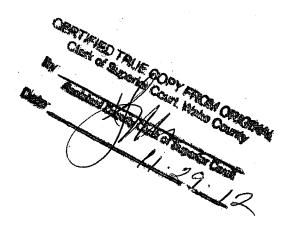
THIS MATTER coming on to be heard and being heard by the undersigned Judge presiding over the November 26, 2012 civil session of Wake County Superior Court upon application by plaintiff for a Temporary Restraining Order against defendants pursuant to Section 75-14 of the Deceptive Trade Practices Act, N.C. Gen. Stat. § 75-1.1, et seq.; and Assistant Attorney General David N. Kirkman appearing for plaintiff; and no one appearing on behalf of either defendant following proper notice that plaintiff's application would be heard; and the Court having reviewed plaintiff's Complaint and its application for a Temporary Restraining Order, together with the affidavits, the allegedly deceptive mailing that is the subject of the Complaint, and the other exhibits attached to the Complaint; and it appearing to the Court that plaintiff is likely to prevail on the merits of this action and that a Temporary Restraining Order should be entered against defendants in order to ensure compliance with the aforesaid Act

and to prevent further harm to the public;

IT IS THEREFORE ORDERED that defendants, their employees, corporate officers, agents, representatives, private mailbox services, commercial mail receiving agencies, successors and assigns, together with any other party acting in concert with either defendant having knowledge hereof, be and hereby are Temporarily Restrained and Prohibited from:

- 1) Billing or invoicing or seeking payment from any party located in North Carolina for services relating to their property deeds or their title to real estate;
- 2) Cashing, negotiating, depositing, forwarding, or otherwise processing for payment any check, bank draft, credit card debit authorization or bank account debit authorization obtained from any party located in North Carolina for such services or proposed services.
- 3) Sending notices, letters, invoices, solicitations, printed materials, collection letters or similar communications to any party located in North Carolina pertaining to such services or proposed services.
- 4) Opening, forwarding or transferring any item of mail that was sent to defendants or their agents in care of 514 Daniels Street, #316, Raleigh, NC 27606; or
- 5) Doing anything with the items or information mentioned in the four preceding subparagraphs, other than maintain them in the items' current locations, pending further orders from this Court. The parties subject to this Temporary Restraining Order shall not exchange those items between or among themselves.

IT IS FURTHER ORDERED that defendants appear before this Court on December
<u>Dec. 10</u> , 2012, at <u>10:00</u> o'clock <u>a</u> .m., in Courtroom <u>10-0</u>
of the Wake County Courthouse in Raleigh, North Carolina, if they wish to be heard on
plaintiff's application for a Preliminary Injunction.
SO ORDERED, this the 29th day of November, 2012 at 12:15
o'clockm.
Howard E. Manning, Jr. ( Resident Superior Court Judge



## FILED

BY\_ \_\_\_\_

STATE OF NORTH CAROLINA			
2012 NOV 29 PM		12:	24
COUNTY OF WAKE	,	ſ.	S:.0

IN THE GENERAL COURT OF JUSTICE
SUPERIOR COURT DIVISION
File No.

STATE OF NORTH CAROLINA, ex rel. ROY COOPER, ATTORNEY GENERAL,	)
Bayses	الأح
Plaintiffs,	)
V.	)
LA INVESTORS, LLC., d/b/a LOCAL RECORDS OFFICE, and	)
JUAN ROBERTO ROMERO ASCENCIO, individually and as Agent and Principal	)
Officer of LA INVESTORS, LLC,	) .
Defendants.	)

TEMPORARY RESTRAINING ORDER

THIS MATTER coming on to be heard and being heard by the undersigned Judge presiding over the November 26, 2012 civil session of Wake County Superior Court upon application by plaintiff for a Temporary Restraining Order against defendants pursuant to Section 75-14 of the Deceptive Trade Practices Act, N.C. Gen. Stat. § 75-1.1, et seq.; and Assistant Attorney General David N. Kirkman appearing for plaintiff; and no one appearing on behalf of either defendant following proper notice that plaintiff's application would be heard; and the Court having reviewed plaintiff's Complaint and its application for a Temporary Restraining Order, together with the affidavits, the allegedly deceptive mailing that is the subject of the Complaint, and the other exhibits attached to the Complaint; and it appearing to the Court that plaintiff is likely to prevail on the merits of this action and that a Temporary Restraining Order should be entered against defendants in order to ensure compliance with the aforesaid Act

and to prevent further harm to the public;

IT IS THEREFORE ORDERED that defendants, their employees, corporate officers, agents, representatives, private mailbox services, commercial mail receiving agencies, successors and assigns, together with any other party acting in concert with either defendant having knowledge hereof, be and hereby are Temporarily Restrained and Prohibited from:

- 1) Billing or invoicing or seeking payment from any party located in North Carolina for services relating to their property deeds or their title to real estate;
- 2) Cashing, negotiating, depositing, forwarding, or otherwise processing for payment any check, bank draft, credit card debit authorization or bank account debit authorization obtained from any party located in North Carolina for such services or proposed services.
- 3) Sending notices, letters, invoices, solicitations, printed materials, collection letters or similar communications to any party located in North Carolina pertaining to such services or proposed services.
- 4) Opening, forwarding or transferring any item of mail that was sent to defendants or their agents in care of 514 Daniels Street, #316, Raleigh, NC 27606; or
- 5) Doing anything with the items or information mentioned in the four preceding subparagraphs, other than maintain them in the items' current locations, pending further orders from this Court. The parties subject to this Temporary Restraining Order shall not exchange those items between or among themselves.

IT IS FURTHER ORDERED that defendants appear before this Court on December
Dec. 10, 2012, at 10:00 · o'clock a.m., in Courtroom 10-0
of the Wake County Courthouse in Raleigh, North Carolina, if they wish to be heard on
plaintiff's application for a Preliminary Injunction.
SO ORDERED, this the 29 day of November, 2012 at 12:15,
o'clockm.
Howard E. Manning, Jr. ( Resident Superior Court Judge

STATE OF NORTH CAROL	INA	INT	HE GEN	ERAL COURT OF JUSTIC	Έ
COUNTY OF WAKE	2010 17 17 2.5	7010:12	SUPE	RIOR COURT DIVISION	
	7 1. 2 000 t	TW C.S.C.	File N	0	
STATE OF NORTH CAROL. ROY COOPER, ATTORNEY and ELARNE F. MARSHALL SECRETARY OF STATE, Plaintiff	INA, ex rel. GENERAL, MK 4/29/12	) ) )			
i idiliti.	,	)			
v. LA INVESTORS, LLC., d/b/a LOCAL RECORDS OFFICE, JUAN ROBERTO ROMERO individually and as Agent and Officer of LA INVESTORS, I	and ASCENCIO, Principal	)	emporary	COMPLAINT Restraining Order Requeste	;d)
Defend	ants.	)	•		

#### I. INTRODUCTION

Plaintiff State of North Carolina, by and through its Attorney General, brings this deceptive trade practices action against defendants, alleging that they are attempting to deceive and are deceiving North Carolina property owners into believing they should pay \$89 for copies of their property deeds, which are available to them free of charge. Plaintiff alleges that defendants do this through mailings that appear to be from a local government office, mailings that arrive shortly after their recipients have engaged in a real estate transaction. Plaintiff seeks temporary, preliminary and permanent injunctive relief, together with restitution for victims, civil penalties and attorneys' fees.

PLAINTIFF COMPLAINS OF DEFENDANTS AND ALLEGES AND SAYS AS FOLLOWS:

#### II. PARTIES

- 1. Plaintiff is the State of North Carolina, on relation of its Attorney General, who bring this action pursuant to authority found in Chapters 75 and 114 of the North Carolina General Statutes.
- 2. Defendant LA Investors, LLC is a California limited liability corporation which purports to have its principal place of business in Bellflower, California.
- 3. Defendant Juan Roberto Romero Ascencio is, upon information and belief, a resident of the State of California. Further, upon information and belief, defendant Romero Ascencio devised, controls and supervises the acts, practices, representations and omissions of defendant LA Investors, LLC. which form the basis for this action. Defendant Romero Ascencio is sued both in his individual capacity and in his capacity as agent and principal officer or member of defendant LA Investors, LLC.
- 4. Defendants do business in North Carolina and in other states using the name Local Records Office.

#### III. FACTUAL BACKGROUND

- 5. In recent weeks, defendants have been mailing notices to North Carolina residents who have just completed real estate transactions.
- 6. A representative copy of such a notice is attached to this Complaint as Plaintiff's Exhibit 1 and its contents are incorporated herein by reference.
- 7. Plaintiff's Exhibit 1 was received by Walter Robert Raney Sellars of Durham County and forwarded to plaintiff by his attorney, Anne Page Watson. Defendant's mailing bears the notation "Please Respond by 11/23/12," contains the Property ID number for the parcel of real estate that Mr. Sellars had recently received by deed, and a features a tear-off coupon at the

bottom for sending an \$89 payment to a mail box in Raleigh, North Carolina. The coupon features a space for the property owner to write his or her check number and bears the notation "Please write the PROPERTY ID NO. on the lower left corner of your check."

- 8. As articulated in Ms. Watson's accompanying cover letter to the Attorney General,
  Plaintiff's Exhibit 2, the timing, circumstances, wording and layout of the defendants' mailing
  can deceive recipients into paying a substantial amount of money for documents that are mailed
  to them as a matter of routine, and for free, following their North Carolina real estate transfers.
- 9. Attached as Plaintiff's Exhibit 3 is an Affidavit executed by Jane Stam Miner of Chatham County. Ms. Miner's affidavit describes how she was sent a similar mailing by defendants following a real estate transaction involving her family property in late August of this year.
- 10. Attached as Plaintiff's Exhibit 4 is an affidavit executed by Richard M. Spencer of Wake County. In that Affidavit, Mr. Spencer describes and attaches an identical mailing from defendants that he received following a real estate transaction involving his property in Asheville, and he describes the circumstances of the mailing's arrival.
- 11. Attached as Plaintiff's Exhibit 5 is an a written complaint filed with plaintiff's Consumer Protection Division on November 5 by Paul M. Dubbeling of Orange County. Mr. Dubbeling's complaint describes how he received an identical mailing from defendants after closing on a real estate transaction in that county a few weeks earlier. The defendant's mailing, its outer envelope and the accompanying return envelope are included with Mr. Dubbeling's complaint.
- 12. As shown in Mr. Dubbeling's documents, defendants' mailing to North Carolina property owners arrives in an envelope bearing the return address of

LOCAL RECORDS OFFICE 514 Daniels Street #316 Raleigh, NC 27605-1317 The payment envelopes accompanying defendants' mailings to North Carolina property owners bear that same address.

13. The outer envelop of defendants' mailing to property owners bears the following notice in capital letters immediately above the property owner's name and address:

## IMPORTANT PROPERTY INFORMATION RESPOND PROMPTLY

14. The outer envelop of defendants' mailing to property owners also bears the following notice in capital letters adjacent to the property owner's name and address:

#### WARNING

\$2,000 FINE, 5 YEARS IMPRISONMENT
OR BOTH FOR ANY PERSON INTERFERING OR OBSTRUCTING WITH DELIVERY OF
THIS LETTER US MAIL TTT. 18 SEC 1702 U.S. CODE
THIS IS NOT A GOVERNMENT DOCUMENT

- 15. Attached as Plaintiff's Exhibit 6 is an Affidavit executed by Julie Daniel of the Consumer Protection Division. In that Affidavit, Ms. Daniel describes and attaches warnings from other state and local officials around the United States concerning similar mailings delivered by defendants. It is clear from those warnings that defendants routinely set up mail drops in states throughout the country, usually in state capitals, in order to receive responses to the mailings and any checks contained therein.
- 16. As shown by her attached Affidavit, Plaintiff's Exhibit 7, United States Postal Inspector Angela Ellison has visited the mail drop that defendant Romero set up for defendant LA Investors, LLC in North Carolina. That mail drop is located in a UPS Store in the Cameron Village Shopping Center in Raleigh, NC. Approximately 120 mailings currently are at that mail drop and defendants are pressing the manager of that UPS Store to forward them to California.
- 17. Plaintiff's representative has attempted without success to speak with defendant Romero Ascencio by telephone in order to resolve this matter without filing a legal action.

- 18. Defendants' mailing to North Carolina real property owners have been in and affecting commerce in the state and have had a substantial impact thereon.
- 19. Defendants' mailings to North Carolina real property owners have a tendency and capacity to deceive those property owners.
- 20. Upon information and belief, defendants' mailings to North Carolina property owners have, in fact, deceived residents of this state into believing: a) that it is necessary to obtain copies of their property deeds through defendants; b) that defendants are the equivalent of, or related to, their county registry of deeds office; c) that a copy of their deed is needed in the event of property disputes; and d) that \$89 is a necessary or appropriate fee for receiving a copy of a document that is available for free on-line, for free from one's closing attorney, or for little or no money if obtained from one's county registry of deeds.
- 21. Defendants' aforesaid mailing to North Carolina property owners, and all of the mailing's characteristics, representations, omissions and insinuations, were carefully and knowingly devised and planned by defendants..

## IV. FIRST CLAIM FOR RELIEF: VIOLATION OF THE UNFAIR AND DECEPTIVE TRADE PRACTICES ACT; N.C. GEN. STAT. § 75-1.1, et seq.

22. Plaintiff incorporates paragraphs 1 through 21, above, and alleges further that the above alleged acts, practices, representations and omissions of defendants violate the prohibition against unfair and deceptive business practices found in Section 75-1.1 of the North Carolina General Statutes. Plaintiff is therefore entitled to the statutory relief prayed for below.

## V. SECOND CLAIM FOR RELIEF: USE OF SIMULATED INVOICES TO EFFECT SALES; N.C. GEN. STAT. § 75-35.

23. Plaintiff incorporates paragraphs 1 through 21, above, and alleges further that defendant's mailing to North Carolina property owners is a simulated invoice designed to obtain

payment from parties who have not contracted previously to receive goods or services from defendants. Defendant's mailing therefore violates N.C. Gen. Stat. § 75-35 and, as a consequence, plaintiff is entitled to the relief prayed for below.

### VI. REQUEST FOR TEMPORARY RESTRAINING ORDER

As shown by the accompanying Affidavits and documents, defendants' above alleged activities are ongoing in North Carolina and persistent in other states. North Carolina property owners are responding to the mailings and sending items to defendants' new mail drop on Daniels Street in Raleigh. Plaintiff therefore seeks a Temporary Restraining Order against defendants pursuant to N.C. Gen. Stat. § 75-14 so that additional illegal activities and further harm to the public might be prevented.

#### VII. PRAYER FOR RELIEF

WHEREFORE, PLAINTIFF RESPECTFULLY PRAYS THE COURT for the following relief:

- a. That the Court enter a Temporary Restraining Order prohibiting defendants and their agents, commercial mail receiving services, employees, successors, representatives and assigns, and all other parties acting in concert with them with knowledge of said Order, from conveying any solicitations to North Carolina residents concerning their real estate transactions or real estate documents, and, pending further orders of the Court, from processing, forwarding, cashing, endorsing, assigning, negotiating or otherwise utilizing any payments, checks, bank drafts, bank account debit authorizations or other responses received from such residents, pursuant to N.C. Gen. Stat. § 75-14;
- b. That a hearing be conducted within ten days to determine whether the terms and conditions of the aforesaid Temporary Restraining Order, or reasonable modifications

thereof, should not be continued in the form of a Preliminary Injunction, pursuant to N.C. Gen. Stat. § 75-14 and Rule 65 of the North Carolina Rules of Civil Procedure;

c. That, upon final resolution or adjudication of this cause, the aforesaid terms and conditions be continued in force and effect as a Permanent Injunction, pursuant to N.C. Gen. Stat. § 75-14;

d. That defendants be required to pay civil penalties to the State of North Carolina in the amount of \$5,000 for each violation of the Unfair and Deceptive Trade Practices Act, pursuant to N.C. Gen. Stat. § 75-15.2, or in the amount of \$5,000 for each week its practices persisted, pursuant to N.C. Gen. Stat. § 75-8, whichever results in the higher penalty;

- e. That defendants be ordered to make restitution to parties from whom they obtained payment as a consequence of their violations of N.C. Gen. Stat. § 75-1.1, et seq.;
- f. That defendants be ordered to reimburse plaintiff for its legal expenses, pursuant to N.C. Gen. Stat. § 75-16.1;
- g. That the costs of this action be taxed to defendants; and
- h. That Plaintiff receive such other and further relief as to the Court seems just and appropriate.

This the  $29\frac{34}{2}$  day of November, 2012.

STATE OF NORTH CAROLINA, ex rel. ROY COOPER,

ATTORNEY GENERAL, Plaintiff

Bv

David N. Kirkman, Bar No. 8858

Assistant Attorney General

Consumer Protection Division
N.C. Department of Justice
P.O. Box 629, Raleigh, NC 27602-0629
Tel. No. 919-716-6033
Fax No. 919-716-6050
dkirkman@ncdoj.gov

LOCAL RECORDS OFFICE 514 Daniels St. #316 Raleigh, NC 27605-1317 Phone: (800) 775-9059

THIS SERVICE TO OBTAIN A COPY OF YOUR DEED OR OTHER RECORD OF TITLE IS NOT ASSOCIATED WITH ANY GOVERNMENTAL AGENCY. YOU CAN OBTAIN A COPY OF YOUR DEED OR OTHER RECORD OF YOUR TITLE FROM THE COUNTY RECORDER IN THE COUNTY WHERE YOUR PROPERTY IS LOCATED.

#### 

\*\*\*\*\*\*\*\*\*\*LRO NUC28891018 DIGIT-960
Walter Robert Ramey Sellars
3018 Devon Rd
Durham, NC 27707

Please Respond By: 11/23/2012

#### LOCAL RECORDS OFFICE

Local Records Office provides a copy of the only document that identifies Walter Robert Ramey Sellars as the property owner of 3018 Devon Rd, by a recently recorded transferred title on the property.

Local Records Office provides a property profile where you can find the property address, owner's name, comparable values, and legal description or parcel identification number, property history, neighborhood demographics, public and private schools report.

Records obtained through public information show a deed was recorded in your name Walter Robert Ramey Sellars on 2012-08-20 which indicates your ownership and interest in the specified property below.

#### **DURHAM COUNTY PUBLIC INFORMATION**

#### Legal Property Address: 3018 Devon Rd, Durham NC 27707

Purchase or Transfer Date:	2012-08-20	Year Built:	1951	Property ID:	124455
Doc Number:	2012029037	Lot Sq Ft:	1.738 AC	Improvements:	\$325,242
Sale Amount	\$510,000	Square Feet:	2926 SF	Use Code:	1001
Assessed Value:	\$676,263	Pool:	N/A	Property Zone	N/A

For a complete property profile and an additional copy the only document that identifies you as a property owner usually called deed, please detach coupon and return with an \$89 processing fee in the envelope provided. You will receive your documents and report within 21 business days.

Upon receipt of your processing fee, your request will be submitted for documents preparation and reviewed. If for any reason your request for deed and property profile cannot be obtained, your processing fee will be immediately refunded.

LOCAL RECORDS OFFICE IS NOT AFFILIATED WITH THE COUNTY IN WHICH YOUR DEED IS FILED IN, NOR AFFILIATED WITH ANY GOVERNMENT AGENCIES. THIS OFFER SERVES AS A SOLICITING FOR SERVICES AND NOT TO BE INTERPRETED AS BILL DUE. THIS PRODUCT OR SERVICE HAS NOT BEEN APPROVED OR ENDORSED BY ANY GOVERNMENTAL AGENCY, AND THIS OFFER IS NOT BEING MADE BY AN AGENCY OF GOVERNMENT. THIS IS NOT A BILL THIS IS A SOLICITATION YOU ARE UNDER NO OBLIGATION TO PAY THE AMOUNT STATED, UNLESS YOU ACCEPT THIS OFFER.

\*\*Please detach coupon and mail with your check\*\*

CODE: NUC28891018

PROPERTY: LD NO: SERVICE FEE PLEASE RESPOND BY: CHECK NO: 124455 \$ 89.00 11/23/2012

Walter Robert Ramey Sellars 3018 Devon Rd Durham, NC 27707

Please check box if your mailing address is different and print mailing address on reverse side.

MAKE CHECK PAYABLE TO:

LOCAL RECORDS OFFICE 514 Daniels St. #316 Raleigh, NC 27605-1317

Your Phone Number: (\_\_\_\_\_)
Please write the PROPERTY ID NO. On the lower left corner of your check.



Local Records Office: In the United State anyone can have access to the records of any Real Property. The Real Property is usually recorded in the County records where Local Records Office runs powerful on-line searches to find the Deed of millions of people throughout The United States and gathers at the same time several Characteristics of the property such as: Property Characteristics, Property History, Sale Loan Amount, Assessment and Tax Information, Nearby Neighbors, Comparable Sale Date, Neighborhood Demographics, Private and Public Schools reports, Plat Map, and others. Those are sent to thousands of new property owners.

Real property is property that includes land and buildings, and anything affixed to the land. Real property only includes those structures that are affixed to the land, not those which can be removed, such as equipment.

Real Property Records are generally filed with and kept on a county level; they originate from two major governmental sources: County Recorder's or Courthouse and Property (Tax) Assessor's offices.

Property Title refers to a formal document that serves as evidence of ownership. Conveyance of the document may be required in order to transfer ownership in the property to another person. Title is distinct from possession, a right that often accompanies ownership but is not necessarily sufficient to prove it. In many cases, both possession and title may be transferred independently of each other.

Property deeds are legal instruments that are used to assign ownership of real property, to transfer title to the land and its improvements such as a house. Words used to convey property transfer may be grant, assign, convey or warrant, but they basically all do the same thing, they transfer the interest of the person selling the house to the person buying the house.

#### Types of property ownership:

- a) Sole Ownership: The simplest form of property ownership, sole ownership grants one individual complete rights over the property in question.
- b) Tenancy by the Entireties: When a married couple purchases real estate together, they are granted tenancy by the entireties by many states. This means that each party holds one-half interest in the property, but neither can dispose of or otherwise abridge the right of the other to the property.
- c) Tenancy in Common: This form of ownership allows multiple people to own a percentage of the same property. While the percentage owned may vary, each person has an equal right to the property during their lifetime. If one of the tenants in common dies, their interest in the property passes to their heirs; it does not devolve to the other tenants in common.
- d) Joint Tenancy: Joint tenancy agreements require that four conditions be met: ownership must be received at the same time, tenants must hold an equal interest, tenants must each be named on the title, and all must have exactly the same rights of possession. Unlike tenants in common, joint tenants have right of survivorship; the ownership of the property passes to the remaining joint tenants in the event of the death of one of the owners. One joint tenant can buy out another, or legal proceedings can be instituted to dissolve the joint tenancy. If one participant sells his or her interest in the property to another person, the joint tenancy is converted into a tenancy in common, and the right of survivorship is no longer valid; the other tenants have no recourse against this action by one or more of their number.
- e) Community Property: In some states, real estate purchased by a married couple becomes community property. This form of ownership basically creates a condition where the real estate (and other property, if applicable) is owned by the partnership created by the marriage. If the marriage is dissolved through divorce, the value of the property must be divided between the partners. Community property ownership may give right of survivorship, essentially giving the entirety of the property to the surviving spouse in the event of death; other forms allow the partners to leave their interest in the property to their heirs after they die.
- f) Tenancy in Severalty: Absolute and sole ownership of property by a legal entity, without cotenants, joint-tenants, or partners.

**DISCLAIMER:** \* Local Records Office is not affiliated with any State or the United States or the County Records. Local Records Office is an analysis and retrieval firm that uses multiple resources that provide supporting values, deeds and evidence that is used to execute a property reports and deliver a requested deed.

Local Records Office is not affiliated with the county in which your deed is filed in, nor affiliated with any government agencies. This offer serves as a soliciting for services and not to be interpreted as bill due.

This Service to obtain a copy of your Deed or other record of Title is not Associated with any Governmental Agency. You can obtain a Copy of your Deed or other Record of your Title from the County Recorder in the County where your property is Located In the price varies depending on each county rate. This product or service has not been approved, or endorsed by any government agency, and this offer is not being made by agency of government. This is not a bill. This is a solicitation; you are under no obligation to pay the amount stated, unless you accept this offer. Local records office operates in accordance to both business and professions code 17533.6

Mailing Address					
Address:					
City:	State:	Zip Code:			

## ANNE PAGE WATSON

Attorney At Law • Suite 604 • 3500 Westgate Drive • Durham, NC 27707 • 919-489-9058 • Fax: 919-489-9309 email: annepagewatson@apwatson.com

November 1, 2012

Consumer Protection Attorney General's Office Mail Service Center 9001 Raleigh, NC 27699-9001

MUV - 3 3013

Re:

Complaint - Local Records Office

To Whom It May Concern:

Please be advised this office presented Walter Robert Rainey Sellars, purchaser of property located in Durham County.

Mr. Sellars received the enclosed solicitation from Local Records Office and then contacted my office to inquire why he was receiving a bill for recording his deed. We have received a similar call from another client that we recently represented in the purchase of real estate in Orange County and who received this same invoice.

I have carefully reviewed this solicitation statement and although it states several times in the document that it is not affiliated with the County in which the deed is filed, it is a very deceiving invoice. In reading through the invoice in its entirety, I find it very poorly written, (grammar/punctuation) and very unprofessional on the whole.

I have conducted an on-line records search with the Secretary of State's Office as well as calling them to see if they had any business entity registration for Local Records Office; nothing was found.

Since a purchaser's original Warranty Deed and related recorded documents are returned to the purchaser by either the Register of Deeds office or the purchaser's attorney, it appears to me this business is attempting to profit from something that is already taken care of through the real estate closing process. It is also very confusing and upsetting to the purchaser.

Is there anything you can tell me about this company? Is it a legitimate organization authorized to do business in North Carolina? Any information would be helpful to me in working with our real estate clients.

Thank you in advance for any assistance you can offer.

Sincerely

ANNÉ PAGE WATSON

mer

**Enclosure** 



#### NORTH CAROLINA

#### CHATHAM COUNTY

#### AFFIDAVIT OF JANE STAM MINER

Jane Stam Miner, being first duly sworn, deposes and says as follows:

- My name is Jane Stam Miner. I reside in Chatham County, North Carolina, at 2070 1. Okelly Chapel Road, Durham, NC 27713.
- For several years I have owned the home and land that is located at 2070 Okelly Chapel 2. Road. On August 29 of this year, I signed a deed transferring that property into a Family Trust. A copy of that deed is attached to this Affidavit as Exhibit 1.
- Early this month, I received a mailing from "Local Records Office." An accurate 3. photocopy of that mailing is attached to this Affidavit as Exhibit 2.
- The mailing from "Local Records Office" referred to me as "the property owner of 2070 4. Okelly Chapel Rd. by a recently transferred title on the property." It also contained basic information about my property, plus a detachable portion at the bottom for sending an \$89.00 service fee to an address in Raleigh, North Carolina.
- I did not respond to the mailing from "Local Records Office." Instead, I showed it to my 5. son, who is an attorney.

JANE STAM MINER

Sworn to and subscribed before me this the

day of November, 2012.

FILED CHATHAM COUNTY NC TREVA B. SEAGROVES REGISTER OF DEEDS

FILED AT Sep 04, 2012 10:16:28 am

воок

01639

START PAGE

0300

END PAGE

**INSTRUMENT#** 

0301 09252

**EXCISE TAX** 

(None)

BOOK 1639 PAGE 0300

#### NORTH CAROLINA GENERAL WARRANTY DEED

Parcel Identifier No. 63095 Verified by	County on the day of 30
By:	county on the day of, 20
Mail/Box to: Stam & Danchi, P.O. Box 1600, Apex, NC 27502_ This instrument was prepared by: Stam & Danchi, PLLC	
Brief description for the Index: 3.04 acres, O'Kelly Chapel Road	i
THIS DEED made this day ofAugi	ust, 2012, by and between
GRANTOR	GRANTEE
ane Levring Stam Miner, widow f/k/a Jane L. Stam) 070 O'Kelly Chapel Road Durham, NC 27713	Jane Levring Stam Miner, Trustee and Paul Stam, Trustee of the Jane Levring Stam Miner Family Trust Amended and Restated August 29, 2012  2070 O'Kelly Chapel Road Durham, NC 27713
all or a portion of the property herein conveyed does include the primary residence of a Grantor.	
nter in appropriate block for each Grantor and Grantee: name, norporation or partnership.	nailing address, and, if appropriate, character of entity, e.g.
he designation Grantor and Grantee as used herein shall include ngular, plural, masculine, feminine or neuter as required by cont	

WITNESSETH, that the Grantor, for a valuable consideration paid by the Grantee, the receipt of which is hereby acknowledged, has and by these presents does grant, bargain, sell and convey unto the Grantee in fee simple, all that certain lot or parcel of land situated in Chatham County, North Carolina and more particularly described as follows:

BEGINNING at a point in the southern right of way line of SR 1731 and in the line of John W. Ellis, and running thence along the line of Ellis South 16 degrees 39 minutes 02 seconds West 487.2 feet to a point, the northeast comer of Lot No. 7, Chatham Glen Subdivision; thence along the northern line of Lot No. 7 North 75 degrees West 334.94 feet to a point; thence North 30 degrees 48 minutes 51 seconds East 252.07 feet to a point; thence North 16 degrees 01 minutes 22 seconds East 201.60 feet to a point in the southern right of way line of SR 1713; thence along the southern right of way line of said highway as it curves to the left with a radius of 584.98 feet a distance of 142.47 feet; thence continuing along said right of way line as it curves to the NC Bar Association Form No. 3© 1976, Revised® 1/1/2010 Printed by Agreement with be NC Bar Association

## BOOK 1639 PAGE 0301

left a radius of 1,053.34 feet a distance of 138.86 feet to the point and place of BEGINNING, containing 3.04 acres, more or less, according to plat entitled "Property of John W. Gibson" prepared by Freehold Land Surveys, Inc. dated January 14, 1983, reference to which is hereby made for a more particular description.

The property hereinabove described was acquired by Grantor by instrument recorded in Book501, page 967.

TO HAVE AND TO HOLD the aforesaid lot or parcel of land and all privileges and appurtenances thereto belonging to the Grantee in fee simple.

And the Grantor covenants with the Grantee, that Grantor is seized of the premises in fee simple, has the right to convey the same in fee simple, that title is marketable and free and clear of all encumbrances, and that Grantor will warrant and defend the title against the lawful claims of all persons whomsoever, other than the following exceptions:

IN WITNESS WHEREOF, the Grantor has duly executed the foregoing as of the day and year first above written.

(Pating)	Jane Stam Miner (SEAL)
By:	Jane Levring Stam Miner
Print/Type Name & Title:	(SEAL)
Ву:	
By:Print/Type Name & Title:	Print/Type Name:(SEAL)
By:	
Print/Type Name & Title:	Print/Type Name:(SEAL)
for the purposes therein expressed. Witness my hand	nty of Wake and State aforesaid, certify that JANE LEVRING STAM MINER, re me this day and acknowledged the due execution of the foregoing instrument and Notarial stamp or seal this 29th day of August, 2012  Notary's Printed or Typed Name  ty of Wake and State aforesaid, certify that, personally use execution of the foregoing instrument for the purposes therein expressed, 2010.
1y Commission Expires:Affix Seal)	Notary Public
·	Notary's Printed or Typed Name

NC Bar Association Form No. 3© 1976, Revised® 1/1/2010 Printed by Agreement with the NC Bar Association

LOCAL RECORDS OFFICE 514 Daniels St. #316 Raleigh, NC 27605-1317 Phone: (800) 775-9059 THIS SERVICE TO OBTAIN A COPY OF YOUR DEED OR OTHER RECORD OF TITLE IS NOT ASSOCIATED WITH ANY GOVERNMENTAL AGENCY. YOU CAN OBTAIN A COPY OF YOUR DEED OR OTHER RECORD OF YOUR TITLE FROM THE COUNTY RECORDER IN THE COUNTY WHERE YOUR PROPERTY IS LOCATED.

## THE WINDS AND THE PROPERTY OF THE PROPERTY OF

\*\*\*\*\*\*\*\*\*\*LRO NUC36211108 DIGIT-1307
Jane Levring Stam Miner
2070 Okelly Chapel Rd
Durham, NC 27713

Please Respond By: 12/13/2012

#### LOCAL RECORDS OFFICE

Local Records Office provides a copy of the only document that identifies Jane Levring Stam Miner as the property owner of 2070 Okelly Chapel Rd, by a recently recorded transferred title on the property.

Local Records Office provides a property profile where you can find the property address, owner's name, comparable values, and legal description or parcel identification number, property history, neighborhood demographics, public and private schools report.

Records obtained through public information show a deed was recorded in your name Jane Levring Stam Miner on 2012-09-04 which indicates your ownership and interest in the specified property below.

#### **CHATHAM COUNTY PUBLIC INFORMATION**

Legal Property Address: 2070 Okelly Chapel Rd, Durham NC 27713

Doc Number:	Purchase or Transfer Date:	2012-09-04	Year Built:	1900	Property ID:	63095
Sale Amount N/A Square Feet: 2531 SF Use Code: 1001	1	9252 .	Lot Sq Ft:	3.04 AC	-Improvements:	\$94,754
N/A Property 7gpg N/A				2531 SF	Use Code:	1001
	Assessed Value:	\$192,494	Pool:	N/A	Property Zone	N/A

For a complete property profile and an additional copy the only document that identifies you as a property owner usually called deed, please detach coupon and return with an \$89 processing fee in the envelope provided. You will receive your documents and report within 21 business days.

Upon receipt of your processing fee, your request will be submitted for documents preparation and reviewed. If for any reason your request for deed and property profile cannot be obtained, your processing fee will be immediately refunded.

LOCAL RECORDS OFFICE IS NOT AFFILIATED WITH THE COUNTY IN WHICH YOUR DEED IS FILED IN, NOR AFFILIATED WITH ANY GOVERNMENT AGENCIES, THIS OFFER SERVES AS A SOLICITING FOR SERVICES AND NOT TO BE INTERPRETED AS BILL DUE. THIS PRODUCT OR SERVICE HAS NOT BEEN APPROVED OR ENDORSED BY ANY GOVERNMENTAL AGENCY, AND THIS OFFER IS NOT BEING MADE BY AN AGENCY OF GOVERNMENT, THIS IS NOT A BILL THIS IS A SOLICITATION YOU ARE UNDER NO OBLIGATION TO PAY THE AMOUNT STATED, UNLESS YOU ACCEPT THIS OFFER.

\*\*Please detach coupon and mail with your check\*\*

\*\*CODE: NUC3 6211108

\*\*Please detach coupon and mail with your check\*\*

\*\*Please detach coupon and mail wit

Jane Levring Stam Miner 2070 Okelly Chapel Rd Durham, NC 27713

Please check box if your mailing address is different and print mailing address on reverse side.

MAKE CHECK PAYABLE TO:

LOCAL RECORDS OFFICE 514 Daniels St. #316 Raleigh, NC 27605-1317

Your Phone Number: (	
Dianas surita the DDODERTY ID	NO. On the lower left corner of your check.

Lucal Records Office: In the United State anyone can have access to the records of any Real Property. The Real Property is usually recorded in the County records where Local Records Office runs powerful on-line searches to find the Deed of millions of people throughout The United States and gathers at the same time several Characteristics of the property such as: Property Characteristics, Property History, Sale Loan Amount, Assessment and Tax Information, Nearby Neighbors, Comparable Sale Date, Neighborhood Demographics, Private and Public Schools reports, Plat Map, and others. Those are sent to thousands of new property owners.

Real property is property that includes land and buildings, and anything affixed to the land. Real property only includes those structures that are affixed to the land, not those which can be removed, such as equipment.

Real Property Records are generally filed with and kept on a county level; they originate from two major governmental sources: County Recorder's or Courthouse and Property (Tax) Assessor's offices.

Property Title refers to a formal document that serves as evidence of ownership. Conveyance of the document may be required in order to transfer ownership in the property to another person. Title is distinct from possession, a right that often accompanies ownership but is not necessarily sufficient to prove it. In many cases, both possession and title may be transferred independently of each other.

Property deeds are legal instruments that are used to assign ownership of real property, to transfer title to the land and its improvements such as a house. Words used to convey property transfer may be grant, assign, convey or warrant, but they basically all do the same thing, they transfer the interest of the person selling the house to the person huying the house.

#### Types of property ownership:

- a) Sole Ownership: The simplest form of property ownership, sole ownership grants one individual complete rights over the property in question.
- b) Tenancy by the Entireties: When a married couple purchases real estate together, they are granted tenancy by the entireties by many states. This means that each party holds one-half interest in the property, but neither can dispose of or otherwise abridge the right of the other to the property.
- c) Tenancy in Common: This form of ownership allows multiple people to own a percentage of the same property. While the percentage owned may vary, each person has an equal right to the property during their lifetime. If one of the tenants in common dies, their interest in the property passes to their heirs; it does not devolve to the other tenants in common.
- d) Joint Tenancy: Joint tenancy agreements require that four conditions be met: ownership must be received at the same time, tenants must hold an equal interest, tenants must each be named on the title, and all must have exactly the same rights of possession. Unlike tenants in common, joint tenants have right of survivorship; the ownership of the property passes to the remaining joint tenants in the event of the death of one of the owners. One joint tenant can buy out another, or legal preceedings can be instituted to dissolve the joint tenancy. If one participant sells his or her interest in the property to another person, the joint tenancy is converted into a tenancy in common, and the right of survivorship is no longer valid; the other tenants have no recourse against this action by one or more of their number.
- e) Community Property: In some states, real estate purchased by a married couple becomes community property. This form of ownership basically creates a condition where the real estate (and other property, if applicable) is owned by the partnership created by the marriage. If the marriage is dissolved through divorce, the value of the property must be divided between the partners. Community property ownership may give right of survivorship, essentially giving the entirety of the property to the surviving spouse in the event of death; other forms allow the partners to leave their interest in the property to their heirs after they die.
- f) Tenancy in Severalty: Absolute and sole ownership of property by a legal entity, without cotenants, joint-tenants, or partners.

DISCLAIMER: \* Local Records Office is not affiliated with any State or the United States or the County Records. Local Records Office is an analysis and retrieval firm that uses multiple resources that provide supporting values, deeds and evidence that is used to execute a property reports and deliver a requested deed.

Local Records Office is not affiliated with the county in which your deed is filed in, nor affiliated with any government agencies. This offer serves as a soliciting for services and not to be interpreted as bill due.

This Service to obtain a copy of your Deed or other record of Thie is not Associated with any Governmental Agency. You can obtain a Copy of your Deed or other Record of your Title from the County Recorder in the County where your property is Located In the price varies depending on each county rate. This product or service has not been approved, or endorsed by any government agency, and this offer is not being made by agency of government. This is not a bill. This is a solicitation; you are under no obligation to pay the amount stated, unless you accept this offer. Local records office operates in accordance to both business and professions code 17533.6

Mailing Address					
Address:					
City:	State:	Zip Code:			

#### NORTH CAROLINA

#### WAKE COUNTY

#### AFFIDAVIT OF RICHARD M. SPENCER

Richard M. Spencer, being first duly sworn, deposes and says as follows:

- My name is Richard M. Spencer. I reside in Wake County, North Carolina, at 5001 1. Elkwood Court, Raleigh, NC 27613.
- I own land that is located at 75 Brevard Road, Asheville, North Carolina. On July 31 of 2. this year, my wife and I received a deed to that property and it was recorded with the Buncombe County Registry of Deeds. A copy of that recorded deed is attached to this Affidavit as Exhibit 1.
- Last month, I received a mailing from "Local Records Office." A scanned copy of the 3. first page of that mailing is attached to this Affidavit as Exhibit 2.
- It appears to me that this company is soliciting \$89 for providing free deed information 4. that can be viewed on-line and is already in the possession of the property owner. Despite the fact that two disclaimers are listed on the mailing, there are many people who will be taken in by this unsolicited scam. The return address is a UPS Store box number.
- I did not respond to the mailing from "Local Records Office." 5.

Richard M. Spencer

Sworn to and subscribed before me

this the 28<sup>th</sup> day of November, 2012.

Edward E Benton, Jr NOTARY PUBLIC Wake County, NC

My Commission Expires February 6, 2016

My Commission Expires: 2-6-2016



There are no delinquent taxes that are a lien on the parcel(s) described in the deed which the Buncombe County Tax Collector is charge with collecting.

Date

Tax Collector

Doc 10: 024751070003 Type: CRP Recorded: 07/31/2012 at 02:46:14 PM Fee Amt: \$361.00 Page 1 of 3 Revenue Tax: \$335.00 Vorkflow# 0000123211-0001 Buncombe County, NC Drew Reisinger Register of Deeds BK 5004 PG 1782-1784

Revenue Stamps: \$335.00

Parcel Identifier No. # 9638-13-6612-00000

Mail after recording to: Marshall, Roth & Gregory

90 Southside Avenuc, Suite 100

Asheville, NC 28801 Box #\_77

This instrument was prepared by: Peter R. Henry

NORTH CAROLINA GENERAL WARRANTY DEED

THIS DEED is made this 31 T day of July, 2012 by and between

Tracy W. Thompson and wife, Sandra Thompson, herein GRANTOR, whose address is: 7 Fern Glade Road, Asheville, NC 28804

Richard Milton Spencer and wife, Sibel Spencer, herein GRANTEE, whose address is: 75 Brevard Road, Asheville, NC 28806

This transfer does or does not \_\_\_\_\_ contain Grantor's principal residence.

The designation Grantor and Grantee as used herein shall include said parties, their heirs, successors, and assigns, and shall include singular, plural, masculine, feminine or neuter as required by context.

The Grantor, for a valuable consideration paid by the Grantee, the receipt of which and sufficiency of which is hereby acknowledged, has and by these presents does grant, bargain, sell and convey unto the Grantee in fee simple, all that certain parcel of land particularly as follows:

LYING IN THE CITY OF ASHEVILLE, BUNCOMBE COUNTY, NORTH CAROLINA

See attached Exhibit "A"



Book: 5004 Page: 1782 Page 1 of 3

The property hereinabove described was acquired by Grantor in Book 1620 at Page 721.

TO HAVE AND TO HOLD the aforesaid lot or parcel of land and all privileges and appurtenances thereto belonging to the Grantee in fee simple.

And the Grantor covenants with the Grantee, that Grantor is seized of the premises in fee simple. has the right to convey the same in fee simple, that little is marketable and free and clear of all encumbrances, and that Grantor will warrant and defend the title against lawful claims of all persons whomsoever except for the exemptions herein after stated.

Title to the property hereinabove described is subject to the following exceptions: easements and rights of way of record and 2012 Buncombe County taxes.

IN WITNESS WHEREOF, the Grantor has executed this instrument, the day and year first above written.

above written,	
Tracy W. Thompson (SEAL)	
Tracy W. Thompson	
Tracy W. Thompson  Sandra Thompson  (SEAL)  Sandra Thompson	
STATE OF NORTH CAROLINA COUNTY OF BUNCOMBE	
I, Lyman J. Gregor, I., a Notary Public of the State and County aforesaid nereby acknowledge that Tracy W. Thompson and wife, Sandra Thompson, personally apperfore me this 3st day of July, 2012, and after presenting satisfactory evidence of his/he dentity, voluntarily executed the foregoing instrument for the purposes stated shortham.  Notary Fublic  My Commission Expires: Dec. 19 2014	do peare
The foregoing Certificate(s) of start and this certificate are duly registered at the and time and in the book and page shown on the first page hereof.	date
REGISTER OF DEEDS FOR BUNCOMBE COUNTY	
3y	
Deputy / Assistant - Register of Deeds	

#### EXHIBIT "A"

BEGINNING at a 5/8" rebar flush at the western edge of the concrete sidewalk on the western margin of Brevard Road and at the southeast corner of that property owned, now or formerly, by Cynthia Reed and Matthew Kennedy as described in that deed recorded in Book 4794 at Page 210, Buncombe County Registry; and runs thence with the western edge of the concrete sidewalk on the western margin of Brevard Road South 01 deg. 00 min. 00 sec. West 50.00 feet to a 3/4" pipe 0.1' below ground at the northeast corner of that property owned, now or formerly, by Dana Kropf as described in that deed recorded in Book 1852 at Page 555, said Registry; thence with Kropf's northern line North 88 deg. 24 min. 42 sec, West 149.86 feet to a 1 1/4" iron pipe 0.2' below ground; thence North 01 deg. 00 min. 00 sec. East 50.00 feet to a point to be set; thence primarily with the Reed/Kennedy southern line South 88 deg. 24 min. 42 sec. East 149.86 feet to the point and place of BEGINNING, containing 0.172 acres, more or less, according to that unrecorded survey titled "Boundary Survey of 75 Brevard Road," dated July 19, 2012, prepared by Christopher James Gagne (PLS No. L-4700), and bearing Project No. S-061.

BEING the same property as described in deed recorded in Book 1620, at Page 721. Buncombe County Registry.

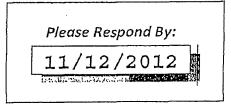
Book: 5004 Page: 1782 Page 3 of 3

LOCAL RECORDS OFFICE 514 Daniels St. #316 Raleigh, NC 27605-1317 Phone: (800) 775-9059

THIS SERVICE TO OBTAIN A COPY OF YOUR DEED OR OTHER RECORD OF TITLE IS NOT ASSOCIATED WITH ANY GOVERNMENTAL AGENCY. YOU CAN OBTAIN A COPY OF YOUR DEED OR OTHER RECORD OF YOUR TITLE FROM THE COUNTY RECORDER IN THE COUNTY WHERE YOUR PROPERTY IS LOCATED.

HANGARINADIRARANGANG BAKANAG GIRANGALILI KATANDAN MILAKIK IN PRIBA

Richard Milton Spencer 75 Brevard Rd Asheville, NC 28806



#### LOCAL RECORDS OFFICE

Local Records Office provides a copy of the only document that Identifies Richard Milton Spencer as the property owner of 75 Brevard Rd, by a recently recorded transferred title on the property.

Local Records Office provides a property profile where you can find the property address, owner's name, comparable values, and legal description or parcel identification number, property history, neighborhood demographics, public and private schools

Records obtained through public information show a deed was recorded in your name Richard Milton Spencer on 2012-07-31 which indicates your ownership and interest in the specified property below.

#### BUNCOMBE COUNTY PUBLIC INFORMATION

Legal Property Address: 75 Brevard Rd, Asheville NC 288()6

Purchase or Transfer Date:	2012-07-31	Year Built:	1923	Property ID:		9638-13-6612-00000
Doc Number:	24751070003	Lot Sq Ft;	7405 SF.	Improvements:	•	\$0
Sale Amount	\$167,500	Square Feet:	1262 SF	Use Code:		1001
Assessed Value:	\$114,800	Pool:	N/A	Property Zone		N/A

For a complete property profile and an additional copy the only document that identifies you as a property owner usually called deed, please detach coupon and return with an \$89 processing fee in the envelope provided, You will receive your documents and report within 21 business days,

Upon receipt of your processing fee, your request will be submitted for documents preparation and reviewed. If for any reason your request for deed and property profile cannot be obtained, your processing fee will be immediately refunded.

LOCAL RECORDS OFFICE IS NOT AFFILIATED WITH THE COUNTY IN WHICH YOUR DEED IS FILED IN, NOR AFFILIATED WITH ANY GOVERNMENT AGENCIES, THIS OFFER SERVES AS A SOLICITING FOR SERVICES AND NOT TO BE INTERPRETED AS BILL DUE. THIS PRODUCT OR SERVICE HAS NOT BEEN APPROVED OR ENDORSED BY ANY GOVERNMENTAL AGENCY, AND THIS OFFER IS NOT BEING MADE BY AN AGENCY OF GOVERNMENT. THIS IS NOT A BILL THIS IS A SOLICITATION YOU ARE UNDER NO OBLIGATION TO PAY THE AMOUNT STATED, UNLESS YOU ACCEPT THIS OFFER.

\*\*Please detach courson and mall with your check\*

CODE: NUC35001005

PROPERTY ID NO

SERVICE REE PLEASE RESPOND BY CHECK NO.

### STATE OF NORTH CAROLINA CONSUMER COMPLAINT

MAIL TO:

**CONSUMER PROTECTION** 

ATTORNEY GENERAL'S OFFICE

9001 MAIL SERVICE CENTER

NOW - 5 2012

RALEIGH, NC 27699-9001 TELEPHONE: (919) 716-6000 TOLL-FREE IN NC: (877) 566-7226

SECTION 1: Your Inform	nation							
Mr. Ms. Mrs. Last name	18Bぎに1	V (5-			First name			MI
Mailing address								<u></u>
	NOF G	-ROUE F	272	·				
City	_			State	Zip code	_	Country, if no	ot US
Day phone number, including a		T Evening pho	no number inc	ابر د Suding area coo	127272	<del>~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~</del>	including area	
(710) 584-859		( )	ine Humber, inc	adding area co.	ue	( )	middung area	Code
County of residence		E-mail addre	ess			Cell phone, i	ncluding area o	ode
ORANGE		4000	clinap=	yahoon	Com	(TID) 5	84-859	<del>ر ب</del>
SECTION 2: Information	n About Co	mpany Aga	inst Which	You Are Co	mplaining			
Full name of company								
LOCAL P	re co	07F1C	5					
Mailing address		er re	Lı Z					
514 DANIEL City	5 5 TR =	B (* ;	,, b	State	Zip code		Country, if no	of US
RALFIGH				ير د	2760 5	-1317		
Company's internet address (U	RL)							
			···	···				
Telephone number, including a			Fax number,	including area	code		i	•
(840) 775-905°		(namplete (	any blooks y	daida anglu t	a vavr aaran	laint)	!	6.280
SECTION 3: Complaint		(complete a	arry Diocks W	инсп арргу т	o your comp			1.
Product, item, or service involve						Date of purci	nase, service, c	ontract
Sacicit ATI	10 10 E	M P IZ	V V B V \	- TIROF E	>1(17	Model		
Account number		•		Serial number	er			
Did you sign a contract or a lease Yes [ ] No [	se?	If yes, please	give the follow	ving 🕦	Starting date		Expiration da	te
Total amount paid	Amount in di	spute	How was pay	/ment made: [	]Cash []Ch	eck [] Credit	card []Debit	card
		÷	[] Money or [] Other	der []Wire tr	ansfer [] Fina	nce agreemen	i	
NIA	ł		' ''•"					
Did you buy an extended service	e contract?		If yes, name	of company res	ponsible for ex	tended service	contract or war	ranty
Yes [] No []								- · · · · · · · · · · · · · · · · · · ·
SECTION 4: Information	About the	Transactio	n			-		
How was initial contact ma	ade between	you and the			the transacti	on take plac	9?	
business?				[ ] At my		f h		
[ ] Person came to my h [ ] I went to company's p		ess		[ ]Bvm	mpany's plac ail	e di business		
[ ] I received a telephone call from business				[ ] Over	the phone			
[ ] I telephoned the business			[]Viac	omputer (web	site or e-mail	)		
] I received Information in the mail ] I responded to radio/television ad					e show or hot			
[ ] I responded to radio/t		ent		[ ] Othe	Γ			
[ ] I responded to a Web					*			
[ ] I received a fax solicit	ation							
[ ] I attended a trade sho	ow or convent	ion						
[ ] Other								



SECTION 5: Details of Complaint (	(use additional sheets if necessary)	
THOUGH I SUSPE	LT THIS SOLICITATION DOBS	2 NOT AROUNT
TO CRIMINAL FRAU	D, I WANTED TO ALERT Y	our office. I
RECEIVED THE ENCL	OSED SULICITATEDU WHICH	THOUGH CON-
THUMA DISCLAIMEN	25, 53 DBSIENBD To Lock (	LIKE COMMUNIT
LATION FROM A GOV	BRUMBUT AGENCY AND	ATTEMVIS TO
TAPLY THAT 17 E S	De NOT AVAIL MYSELF OF	THE SERVICE
F COULD BE SUBSE	LT TO A LATER DISPUTE O	F MY PROPERTY
OLNERSHIP.		
I'M NOT OURS	WHETHER DECEPTIVE B	SSINDS PRACTICES
	MAT, BUT I WULD HAT	
	TO MISTARE THE ACTUAL A	_
	THE "LOCAL PECORDS OFF	
SECTION 6: Resolution Attempts Y		
Have you contacted the company with your complaint? [ ] Yes	If yes, name of person most recently contacted	His/ner phone number, incl. area code
Results		
What result would you consider fair?		
Do you have an attorney in this case? [ ]Yes [ ] No	If yes, name of your attorney	Attorney's number, incl. area code
Has your complaint been heard or is it schedul	ed to be heard in court? [ ] Yes	nd when?
If already heard, what was the result?		
<b>SECTION 7: Important Information</b>		
<ul> <li>Documents provided to this office may be</li> <li>In most cases your complaint will be for complained about for response. If the complained about for response.</li> </ul>	warded to the business documents you may have	ude <b>copies</b> of any supporting ave, such as correspondence,
jurisdiction of another local, state or federefer your complaint to that agency.	eral agency, we may   • This office does not have	ceipts, etc. Do <b>not</b> send originals. ave the authority to give private legal ate legal representation to individual

The information I have provided is true and accurate to the best of my knowledge.

Your signature: Date:

Date: 21 OCT 2013

Mail to: NC Attorney General's Office, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001

LOCAL RECORDS OFFICE 514 Daniels St. #316 Raleigh, NC 27605-1317 Phone: (800) 775-9059

THIS SERVICE TO OBTAIN A COPY OF YOUR DEED OR OTHER RECORD OF TITLE IS NOT ASSOCIATED WITH ANY GOVERNMENTAL AGENCY. YOU CAN OBTAIN A COPY OF YOUR DEED OR OTHER RECORD OF YOUR TITLE FROM THE COUNTY RECORDER IN THE COUNTY WHERE YOUR PROPERTY IS LOCATED.

#### 

\*\*\*\*\*\*\*\*\*LRO NUC35001005 DIGIT-550

Paul Dubbeling 4212 Orange Grove Rd Hillsborough, NC 27278 Please Respond By: 11/12/2012

#### **LOCAL RECORDS OFFICE**

Local Records Office provides a copy of the only document that identifies Paul Dubbeling as the property owner of 4212 Orange Grove Rd, by a recently recorded transferred title on the property.

Local Records Office provides a property profile where you can find the property address, owner's name, comparable values, and legal description or parcel identification number, property history, neighborhood demographics, public and private schools report.

Records obtained through public information show a deed was recorded in your name Paul Dubbeling on 2012-08-31 which indicates your ownership and interest in the specified property below.

#### **ORANGE COUNTY PUBLIC INFORMATION**

Legal Property Address: 4212 Orange Grove Rd, Hillsborough NC 27278

Purchase or Transfer Date:	2012-08-31	Year Built:	1982	Property ID:	9852-55-8416
Doc Number:	N/A	Lot Sq Ft:	10.48 AC	Improvements:	\$46,671
Sale Amount	\$113,500	Square Feet:	1152 SF	Use Code:	1001
Assessed Value:	\$139,812	Pool:	N/A	Property Zone	N/A

For a complete property profile and an additional copy the only document that identifies you as a property owner usually called deed, please detach coupon and return with an \$89 processing fee in the envelope provided. You will receive your documents and report within 21 business days.

Upon receipt of your processing fee, your request will be submitted for documents preparation and reviewed. If for any reason your request for deed and property profile cannot be obtained, your processing fee will be immediately refunded.

LOCAL RECORDS OFFICE IS NOT AFFILIATED WITH THE COUNTY IN WHICH YOUR DEED IS FILED IN, NOR AFFILIATED WITH ANY GOVERNMENT AGENCIES. THIS OFFER SERVES AS A SOLICITING FOR SERVICES AND NOT TO BE INTERPRETED AS BILL DUE. THIS PRODUCT OR SERVICE HAS NOT BEEN APPROVED OR ENDORSED BY ANY GOVERNMENTAL AGENCY, AND THIS OFFER IS NOT BEING MADE BY AN AGENCY OF GOVERNMENT. THIS IS NOT A BILL THIS IS A SOLICITATION YOU ARE UNDER NO OBLIGATION TO PAY THE AMOUNT STATED, UNLESS YOU ACCEPT THIS OFFER.

\*\*Please detach coupon and mail with your check\*\*

CODE: NUC35001005

PROPERTY TO NOT GO	SERVICE PEE	PLEASE RESPOND BY	CHECK NO
9852-55-8416	\$ 89.00	11/12/2012	•

Paul Dubbeling 4212 Orange Grove Rd Hillsborough, NC 27278

Please check box if your mailing address is different and print moiling address on reverse side.

MAKE CHECK PAYABLE TO:

LOCAL RECORDS OFFICE 514 Daniels St. #316 Raleigh, NC 27605-1317

Your Phone Number: (	<u></u>				
Please write the PROP	ERTY ID NO	). On the	lower left	corner of v	our check.

Local Records Office: In the United State anyone can have access to the records of any Real Property. The Real Property is usually recorded in the County records where Local Records Office runs powerful on-line searches to find the Deed of millions of people throughout The United States and gathers at the same time several Characteristics of the property such as: Property Characteristics, Property History, Sale Loan Amount, Assessment and Tax Information, Nearby Neighbors, Comparable Sale Date, Neighborhood Demographics, Private and Public Schools reports, Plat Map, and others. Those are sent to thousands of new property owners.

Real property is property that includes land and buildings, and anything affixed to the land. Real property only includes those structures that are affixed to the land, not those which can be removed, such as equipment.

Real Property Records are generally filed with and kept on a county level; they originate from two major governmental sources: County Recorder's or Courthouse and Property (Tax) Assessor's offices.

Property Title refers to a formal document that serves as evidence of ownership. Conveyance of the document may be required in order to transfer ownership in the property to another person. Title is distinct from possession, a right that often accompanies ownership but is not necessarily sufficient to prove it. In many cases, both possession and title may be transferred independently of each other.

Property deeds are legal instruments that are used to assign ownership of real property, to transfer title to the land and its improvements such as a house. Words used to convey property transfer may be grant, assign, convey or warrant, but they basically all do the same thing, they transfer the interest of the person selling the house to the person buying the house.

#### Types of property ownership:

- a) Sole Ownership: The simplest form of property ownership, sole ownership grants one individual complete rights over the property in question.
- b) Tenancy by the Entireties: When a married couple purchases real estate together, they are granted tenancy by the entireties by many states. This means that each party holds one-half interest in the property, but neither can dispose of or otherwise abridge the right of the other to the property.
- c) Tenancy in Common: This form of ownership allows multiple people to own a percentage of the same property. While the percentage owned may vary, each person has an equal right to the property during their lifetime. If one of the tenants in common dies, their interest in the property passes to their heirs; it does not devolve to the other tenants in common.
- d) Joint Tenancy: Joint tenancy agreements require that four conditions be met: ownership must be received at the same time, tenants must hold an equal interest, tenants must each be named on the title, and all must have exactly the same rights of possession. Unlike tenants in common, joint tenants have right of survivorship; the ownership of the property passes to the remaining joint tenants in the event of the death of one of the owners. One joint tenant can buy out another, or legal proceedings can be instituted to dissolve the joint tenancy. If one participant sells his or her interest in the property to another person, the joint tenancy is converted into a tenancy in common, and the right of survivorship is no longer valid; the other tenants have no recourse against this action by one or more of their number.
- e) Community Property: In some states, real estate purchased by a married couple becomes community property. This form of ownership basically creates a condition where the real estate (and other property, if applicable) is owned by the partnership created by the marriage. If the marriage is dissolved through divorce, the value of the property must be divided between the partners. Community property ownership may give right of survivorship, essentially giving the entirety of the property to the surviving spouse in the event of death; other forms allow the partners to leave their interest in the property to their heirs after they die.
- f) Tenancy in Severalty: Absolute and sole ownership of property by a legal entity, without cotenants, joint-tenants, or partners.

**DISCLAIMER:** \* Local Records Office is not affiliated with any State or the United States or the County Records. Local Records Office is an analysis and retrieval firm that uses multiple resources that provide supporting values, deeds and evidence that is used to execute a property reports and deliver a requested deed.

Local Records Office is not affiliated with the county in which your deed is filed in, nor affiliated with any government agencies. This offer serves as a soliciting for services and not to be interpreted as bill due.

This Service to obtain a copy of your Deed or other record of Title is not Associated with any Governmental Agency. You can obtain a Copy of your Deed or other Record of your Title from the County Recorder in the County where your property is Located In the price varies depending on each county rate. This product or service has not been approved, or endorsed by any government agency, and this offer is not being made by agency of government. This is not a bill. This is a solicitation; you are under no obligation to pay the amount stated, unless you accept this offer. Local records office operates in accordance to both business and professions code 17533.6

Mailing Address  Address:					

514 Daniels St. #316 Raleigh, NC 27605-1317 PAID
LOCAL RECORDS
OFFICE

14-

# IMPORTANT PROPERTY INFORMATION - RESPOND PROMPTLY

## 

\*\*\*\*\*\*\*\*\*LRO NUC35001005 DIGIT-550
Paul Dubbeling
4212 Orange Grove Rd
Hillsborough, NC 27278

92 HBG-GP1 27271

\*

FOCAL RECORDS OFFICE Raleigh, NC 27605-1317

PLEASE PLACE STAMP HERE WARNING:

\$2,000 FINE , 5 YEARS IMPRISONMENT
OR BOTH FOR ANY PERSON INTERFERING
OR OBSTRUCTING WITH DELIVERY OF
THIS LETTER U.S. MAIL TTT.18 SEC 1702 U.S. CODE

THIS IS NOT A GOVERNMENT DOCUMENT

<sup>Հ</sup> բրունքորությունին արդարանին և հարարարին և հարարարարարության և հարարարարարության և հարարարարարարարարարարարարար

From:

#### STATE OF NORTH CAROLINA

#### **COUNTY OF WAKE**

#### AFFIDAVIT OF JULIE D. DANIEL

I, Julie D. Daniel, being first sworn do hereby depose and say:

- 1. I have been employed by the North Carolina Department of Justice in the Consumer Protection Division of the Attorney General's Office since April 1997. I have held the position of Consumer Protection Specialist since April 2003. My duties as a Consumer Protection Specialist include attempting to mediate and resolve the approximately 18,000 written complaints that the Attorney General receives against businesses every year and assisting enforcement attorneys in the Consumer Protection Division as they investigate and bring enforcement actions against businesses whose practices appear to be problematic.
- 2. On November 27, 2012, at the request of Consumer Protection Division enforcement attorney David Kirkman, I conducted a Google search for "Local Records Office." I found numerous articles containing warnings about mailings that citizens had received from this company.
- 3. Among the articles I found were the following, each attached as a true and accurate copy:
  - A. Article on the NY Daily Record website (nydailyrecord.com), with a warning from Monroe County Clerk Cheryl Dinolfo (Exhibit A);
  - B. Warning from County Recorder Daphne Hawk on the Franklin County, Ohio, website (franklincountyohio.gov) (Exhibit B);
  - C. News release from Palm Beach County, Florida, Clerk & Comptroller SharonR. Bock (Exhibit C);
  - D. Article on the *Record Herald* (Ohio) website (recordherald.com), with a warning from Fayette County Recorder Cathy Templin (Exhibit D);



E. Article on the *Union Democrat* (California) website (uniondemocrat.com), with a warning from Ken Caetano, Tuolumne County Assessor-Recorder (Exhibit E);

F. Story on website for NBC4 (nbc4i.com) in Ohio, containing a warning from Delaware County Recorder Melissa Jordan (Exhibit F);

G. Article on *The Tribune* (California) website (sanluisobispo.com), with a warning from San Luis Obispo County Clerk/Recorder Julie Rodewald (Exhibit G);

H. Article on the Sun News (Ohio) website (cleveland.com), with a warning fromMedina County Chief Deputy Auditor Joan Heller (Exhibit H).

4. The accompanying document, Plaintiff's Exhibit 5, is a written Consumer Complaint that was received by the Consumer Protection Division from Paul M. Dubbeling of Hillsborough, NC on November 5, 2012. I was assigned that complaint when it arrived. As part of my official duties, I handle and maintain custody of Mr. Dubbeling's complaint and others against Local Records Office. As with the other 17,000 to 18,000 written consumer complaints received by the Consumer Protection Division from citizens each year, those complaints against Local Records Office are public records that are regularly maintained by me and my colleagues in the Division.

JULIE D. DANIEL WARRIEL

Sworn to and subscribed before me

this the 29th day of November, 2012.

(Notary Public)

My Commission Expires: 3/31/2015

Barbara L. Fillion
Notary Public
Wake County
North Carolina
My Commission Expires 3/31/2015

### NY Daily Record

http://nydailyrecord.com

### Clerk's office warns of deed scam

by Daily Record Staff

Published: August 29th, 2012



Cheryl Dinolfo

Several new property owners in Monroe County have received an official looking letter asking them to pay \$89 for a copy of their deed.

Ignore it, because, according to County Clerk Cheryl Dinolfo, anyone receiving the letter is the target of a scam.

"To pay an \$89 fee for something you don't need is obviously very misleading and outrageous," Dinolfo said Wednesday, and she is calling on the company to end its "misleading practices."

A copy of the letter from "Local Records Office" includes a payment due date and gives an Albany business address. The address listed is a UPS store, Dinolfo said.

A message asking for comment on Dinolfo's allegation was left at the phone number listed on the letter, but was not immediately returned. The answering machine identifies the business as Local

Records Office. A copy of the company's letter supplied by the county also claims that a deed can be obtained from a county recorder, or in this case the county clerk's office, for a cost of up to \$89.

Newly filed Monroe County deeds are available free online. For those requesting a copy of their deed from the clerk's office, the average copy charge is \$1.30, Dinolfo said.

Companies accused of scams in the past have sent letters to property owners asking for payment of \$59.50 for a certified copy of the deed to their home even though certified copies of deeds can be obtained from the clerk for a fraction of the price, Dinolfo said.

Legislation was enacted that requires anyone soliciting property owners in New York to purchase certified copies of deeds must include specific notice that certified copies are available at clerk's offices for a small fee.

The Local Records Office scam appears to be an attempt to circumvent the law as "copies" are being offered as opposed to the "certified copies" referenced in the law, Dinolfo said.

Companies such as this "prey" on new property owners who are excited about their purchase and equally excited to begin a new life in a new home, Dinolfo said. Many of the people contacted by the company provided her office with the letters, which do, at first glance, look official, Dinolfo added.

"Some may have responded unnecessarily," Dinoifo said. "Nothing will happen if you don't respond to it. This really is an unwarranted solicitation."

The state attorney general's office has been contacted for further review, Dinolfo said.

Complete URL: http://nydailyrecord.com/blog/2012/08/29/clerks-office-warns-of-deed-scam/



What We Do
Recording Real Estate Documents
Fees
Contact Us
Directions
FAQs

Public Records Search Veteran Grave Search Certified Copy Request Living Will Information Veteran Information

## **Announcements**

Recorder Daphne Hawk Warns of 'Local Records Office Solicitation

**Date Posted:** 10/15/12

### For Immediate Release:

The Franklin County Recorder's Office is notifying all local homeowners of a solici from the Local Records Office, 605 North High Street #228, Columbus, OH 4 offering a copy the of homeowner's deed or other record of title for a fee of \$89.

The documents outlined in the solicitation are public records and can be viewe verified at no charge either on-line or at the Franklin County Recorder's Office certified copies can be obtained for \$3.00 at the County as well.

Recorder Hawk states, "We've been aware of this situation in other states but the first instance of the services being offered locally, with solicitations being r. to Central Ohio homeowners."

Announcements Page 2 of 2

The Local Records Office is <u>not</u> affiliated with the Franklin County Recorder's Off any other government agency within the county or state. Any questions regathis notification can be directed to the Franklin County Recorder's Officeorder@franklincountyohio.gov.

11/18/12 Recording Plats and Condo Plats

11/01/12 Revised Document Standardization Requirements and Template (Attachment)

10/15/12 Recorder Daphne Hawk Warns of 'Local Records Office' Solicitation

07/11/12 Recorder Daphne Hawk Releases New Software Allowing Easier Access Public Records

06/11/12 Safe Rental Housing Checklist

03/22/12 Take Advantage Of Our New Online Payment System

12/22/11 Preparation Can Ease Pain In End-Of-Life Situations

12/21/11 Microfilm Center renamed Document Imaging Center

04/04/11 RECORDER AND AUDITOR WEBSITES LINKED OFFERING EASIER ACCE

12/30/09 Changes to Transfer On Death (TOD) Filings

Home | County Home | Site Map

Tuesday - November 27, 2012

Home | Links | Contact Us | Locations | FAQ

SEARCH Site

PUBLI

ABOUT THE OFFICE

**PUBLICATIONS** 

NEWSROOM

**CAREERS** 

COURT SERVICES



Clerk & Comptroller Palm Beach County

News Release

BE ON THE LOOKOUT: COMPANY SOLICITING RESIDENT PUBLIC RECORDS

Notices that look like bills appearing once more in Palm Beach Co mailboxes

I want to...

Select Area of Interest

WEST PALM BEACH, FLA. (April 12, 2012) - Clerk Sharon Bock is advising Palm Palm Beach, FLA. (April 12, 2012) - Clerk Sharon Bock is advising Palm Beach, FLA. residents to be wary of official-looking notices they receive in the mail, telling t purchase a copy of the deed for their property.

### **NEWSROOM**

**EMERGENCY INFORMATION &** CLOSINGS

**NEWS ARCHIVE** ......

RESOURCES FOR MEDIA

These notices, sent by "Local Records Office," tell recipients that they can recei property deed and a "complete property profile" by sending \$89 to an address in notices also include a coupon that people can detach and mail back with their chec "service fee."

Deeds and other official records are easily obtained online or at the courthouse from Hard copies cost \$1 a page, and certified documents cost an additional \$2. Uncertidownloaded and printed for free by using the Official Records search on the www.mypalmbeachclerk.com.

"Solicitations like this may be legal, but they are misleading," Clerk Bock said. "Ex hear from residents who have received these notices and want to know what they s to remind people that this information is readily available online and at the courthneed to pay that kind of money to get public records."

Site Map | Privacy Policy & Terms of Use | Employee Information & Ethics Hotline

Under Florida k address rel-

© 2012 Clerk & Comptroller, Palm Beach County



Tuesday - November 27, 2012

Home | Links | Contact Us | Locations | FAQ

SEARCH Site

ABOUT THE OFFICE

**PUBLICATIONS** 

NEWSROOM

**CAREERS** 

The records available at the Clerk's office include deeds, mortgages, liens, cor marriage licenses.

As the County Recorder and custodian of legal records, the Clerk maintains and ensi the Official Record Books of Palm Beach County dating back to 1909. For mo receiving copies of public records, contact the Records Services Center at 561-355-2

The Florida Constitution established the independent office of the Clerk & public trustee, responsible for safeguarding public records and public fun Bock is directly elected by and accountable to Palm Beach County residents. roles of Clerk of the Circuit Court, County Recorder and Clerk of the Commissioners, the Clerk & Comptroller is the Chief Financial Officer, Treasur Palm Beach County.

###

Site Map | Privacy Policy & Terms of Use | Employee Information & Ethics Hotline

Under Florida k address rel-

© 2012 Clerk & Comptroller, Palm Beach County

Escape with our best rates, guaranteed at Westin hotels and resorts ior a betier you.

Where do you want to go? Amples Telephones

Facebook | Twitter | Videos | Life | Webcasts | Special Sections | Shoppers Guide | Photos | Photo Memories | Newsletter

Education

Home VIDEO News

News Business

Calendar of Events

Sports Public Record

(740) 335-3611

Obituaries

Opinion

Classifieds Connect

Subscribe

Submit

LIVE

Local Briefs

Religion

Agriculture Food Entertainment

Animals of the Week

hame : news : news

Share

November 27, 2012



Recorder warns of public records scam

Lance Cranmer Staff Writer

Technically it's not illegal, but it's certainly a scam,

A Columbus company that is listed as Local Records Office has been mailing Fayette County residents with an offer to provide a copy of people's property deeds for a service fee of \$89.

"This is totally crazy," said Fayette County Recorder Cathy Templin. "One of the ladies that received this called me and she was just inquiring. I explained that this was definitely a scam and she brought this to my office.

The two-page form states clearly at the top, "This service to obtain a copy of your deed or other record of title is not associated with any governmental agency. You can obtain a copy of your deed or other record of your title from the county recorder in the county where your property is located in for up to \$89."

Need a job?

obSourceOnio.com

The letter brought to Templin asks its addressee to please respond by July 30 and

"It sounds like it is totally on the up and up," said Templin. "However, all of this information can be obtained from the various offices in the county building. A copy of your deed will usually cost about \$2 and the Auditor's records which reflect the tax value of the property and the annual real estate tax amounts are usually 25 cents."

Templin said she has not noticed an increase in the amount of requests for copies of properly deeds and does not know if the letters have had any impact on Fayette County, but added that for many records people wouldn't have to directly contact her

"So much of our records are available online now," she said. "There's another reason you wouldn't need to send these folks 89 bucks."

The letter obtained by the Fayette County Recorder's Office lists information for the homeowner's house that can be obtained for free, like year built, lot square footage and the Property ID.

It also lists several disclaimers that ensure the legality of the services offered.

"Local Records Office provides a property profile where you can find the property address, owner's name, comparable values, and legal description or parcel identification number, property history, neighborhood demographics, public and private schools report," is the second paragraph listed on the first page.



All of the information listed in part of public records and can be obtained through either the county recorder or the county auditor.

"They can get all this stuff together for you for \$89. I don't see that there's a crime being committed," said Templin. "But that's something that can be given to you for a minimum of four to five dollars.'

Templin said she felt it was important to let county residents know about the letters that were being mailed out and not to be fooled by

"I wanted to get it out there," she said. "Hey, be aware. Everybody's trying to get your money."

Home

News

Sports

Public Record

Obltuaries



#### **Article Comment Submission Form** The Law Office of Please feel free to submit your comments. Jeffrey A, ... Article comments are not posted immediately to the Web site. Each submission must be approved by the Web site editor, who may edit McCornick content for appropriateness. There may be a delay of 24-48 hours for any submission while the web site editor reviews and approves it. Note: All information on this form is required. Your telephone number is for our use only, and will not be attached to your comment. 740-636-0609 Submit an Article Comment First Name: Required Last Name: Required Telephone: Email: Roquired Criminal Defense Comment: Felonies Required Misdemeanors OYI (DUI) Family Law Dirorce Dissolution Custody/Support www.jeffmcconnicklaw.com Passcode: 27343 Click here to see a new mix of characters. Required 122 South Main Street Washington Court House, OH 43160 CLICK HERE Submit : Reset For More Details.

Ohio Community Media Contact us | JobSourceOhio.com | OhioAutoSource.com "Information published on this site is not for republication in print or web media without the expressed written consent of Ohio Community Media."

**Explore Fayette County** 

Opinion

Visitor Agreement | Privacy Policy

Software @ 1998-2012 11pl Software, All Rights Reserved

爾 print this

### Assessor warns of scam-like letters

Written by Chris Caskey, The Union Democrat April 06, 2012 12:36 pm

Some Tuolumne County residents are being made an offer they can and should refuse.

Ken Caetano, the county assessor-recorder, said earlier this week that local property owners have been receiving official-looking letters that offer services to provide copies of property documents and information.

The letters, he said, are charging a fee of \$89 for copies of deeds, as well as other property information that is public information that can be obtained by anyone from county offices.

"That's public information anyone can get from us for a very nominal fee," Caetano said. "We've gotten a couple phone calls in the last couple days. It appears targeted toward people who have recently had a document recorded."

The letters are from a Los Angeles address, sent by an entity calling itself "Local Records Office." The documents include a visible barcode, as well as other language that makes it look "very official," Caetano said.

But there's a bit of a catch for local officials — it's likely not illegal.

The letters include information and disclosures that follow state regulations against scams. The letters inform readers to inspect the entire document that the correspondence is not endorsed or sent by any official government agency.

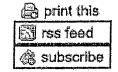
"It's very close to being a scam. But not to the point where the district attorney would get involved," he said.

This is not an isolated incident of individuals or companies trying to make money off of services that any property owner can complete quickly and easily.

Caetano said previous instances have included companies offering to negotiate property tax assessments to lower taxes, something that only requires contacting the county Assessor-Recorder Office.

"Those things have surfaced occasionally," he said.

People who receive such a letter can contact the county Assessor-Recorder Office at 533-5535 if they receive such letters.



Close Window



http://www2.nbc4i.com/news/2012/aug/09/delaware-county-recorder-warns-potential-scam-lett-ar-1132048/

# nbc4i.com

Published: August 09, 2012

Home / news / local /

# Delaware County Recorder Warns Of Potential Scam Letter

### By Meredith Miles

Delaware County Recorder Melissa Jordan is warning residents of a potential scam that is making its way through Delaware County.

Several residents have reportedly received a solicitation letter from a company referring to itself as the Local Records Office in Columbus, Ohio. The company, whose mailing appears as though it came from an official government records office, offers to obtain a copy of the person's property deed for a fee of \$89.

"These types of solicitations are not new, but it is important to remind the public they have access to their property information directly from our office, either in person or over the internet," Jordan said. "I believe the wording of the letter is misleading; it could imply that a property owner would *need* to pay up to \$89 for a copy of their deed at the Recorder's Office."

According to Jordan, any deed recorded after 1990 can be viewed and printed free from the Recorder's website. Anyone can obtain uncertified copies of a deed from the Recorder's Office for \$.05 per page — most are about three pages long. Certified copies are \$2 per page, and include a \$2 certification fee.

The office of the Ohio Attorney General is currently reviewing the letter. If anyone needs information or assistance, he or she can contact the Delaware County Recorder's Office at 740-833-2460.

For additional information, stay with NBC4 and refresh nbc4i.com. To submit a story idea or news tip, e-mail stories@nbc4i.com.

MORE: NBC4 Local News | Local Crime News

NBC4 SPORTS: Sports News, Video

NBC4 POLITICS: Headlines, Interactives & Video

EXHIBIT

Maid Alfiday; †

NBC4i.com Copyright (c) 2012, Media General Communications Holdings, LLC. A Media General company.



### Medina County auditor's office warns residents of scam try

Published: Wednesday, September 05, 2012, 4:07 PM Updated: Wednesday, September 05, 2012, 4:19 PM



Sun News staff





The Medina County Auditor's Office is warning residents of a scam in which they can be asked to pay \$89 for documentation which the office says is available for no charge.

Chief Deputy Auditor Joan Heller said in a news release that anyone who receives such on offer should notify the auditor's office. The offer advises the recipient that "For a complete property profile and an additional copy (sic) the only document that identifies you as a property owner usually called deed, please detach coupon and return with an \$89 processing fee in the envelope

provided."

The document will be from, "Local Records Office, 605 N. High Street, #228, Columbus, OH 43215."

Heller said property record information the scam seeks a fee for can be printed for free by going to www.medinacountyauditor.org and clicking on the tab, "Prop Srch." Then simply type the address and the information will appear. There is no cost for obtaining the information from the Medina County Auditor's website.

The actual deed is available in the Medina County Recorder's Office for \$2 or copies for 10 cents a page.

© 2012 cleveland.com. All rights reserved.



### NORTH CAROLINA

### WAKE COUNTY

### AFFIDAVIT OF UNITED STATES POSTAL INSPECTOR ANGELA L. ELLISON

Angela L. Ellison, being first duly sworn, depose and say as follows:

- 1. My name is Angela L. Ellison. I am employed by the United States Postal Inspection Service. My official title is U.S. Postal Inspector and my official duties are to enforce the more than 200 statutes that deal with the United States Postal Service and the U.S. Mail.
- 2. I am assigned to the Raleigh office of the United States Postal Inspection Service.
- 3. In early November, 2012, I received information indicating that deceptive solicitations were being mailed to residents of the state of North Carolina who recently had engaged in real estate transactions. The mailings appeared to come from an organization named Local Records Office and they bore the address 514 Daniels Street, #316, Raleigh, North Carolina 27605-1317. The mailings also contained a return envelope bearing that same address and a notice advising the recipient to send \$89 to Local Records Office using that return envelope.
- 4. 514 Daniels Street, Raleigh, NC is the address of the UPS Store in Cameron Village Shopping Center. That business rents out private mail boxes that are located within the store. Entities such as the UPS Store in Cameron Village are known as Commercial Mail Receiving Agencies, or "CMRA's."
- 5. On November 13, 2012, I visited the UPS Store in Cameron Village and spoke to the store manager. She indicated that one of the private mailboxes located in the store, #316, was being rented by Local Records Office. She indicated that a steady stream of mail was being delivered to box #316.
- 6. All CMRA's are required to keep on file copies of each rental agreement they enter into



with customers who rent private mailboxes on the premises. They are also required to keep on file copies of a United States Postal Service Form which the mailbox renter fills out and signs. That form is entitled PS Form 1583, Application for Delivery of Mail Through Agent.

- The Application for Delivery of Mail Through Agent and the private mailbox rental agreement for box #316 in the Cameron Village UPS Store indicate that box #316 has been rented by Juan Roberto Romero of Bellflower, California, on behalf of LA Investors, LLC, d/b/a Local Records Office, since September 14, 2012.
- 8. On Monday, November 26, 2012, I visited the UPS Store in Cameron Village and examined the mail that was being delivered to box #316. At that time, there were 120 pieces of mail addressed to Local Records Office. 78 pieces were the original, undelivered mailings that had been marked "Return to Sender." 42 pieces of mail were the return envelopes mentioned above and contained some sort of response from the sender.
- I did not open any of the mail pieces that had been delivered to box #316 that I picked up on November 26, 2012. The original mailings that had been returned and the return envelopes that had been mailed to that address featured addresses from across the state of North Carolina.
- 10. The manager of the UPS Store in Cameron Village advised me on November 26 that the renter of box #316 was pressing her to forward the Local Records Office mail pieces to his address in California.

Duly sworn and subscribed before me, this the 28 M day of November, 2012.

NOTARY PUBLIC
My commission expires: 3/31/2015